GRAVITY UNION

Getting started with Project Cortex and SharePoint Syntex A Gravity Union Webinar

www.gravityunion.com

Housekeeping

- 1. Use the Q/A panel to ask questions or share comments
- 2. The recording will be posted on our YouTube channel: (Gravity Union – YouTube)



What we'll cover today

- Why do we need Artificial Intelligence?
- What is Cortex and what does it do?
- Where is Microsoft headed with Cortex?
- Tour of the Cortex/Syntex features and a demo
- How to prepare for SharePoint Syntex



Introductions





Jas Shukla

Director of Business Development

15 years experience in enterprise technology consulting

Previously with Microsoft on the SharePoint product team

UX designer in a previous life





Michael Schweitzer

President and CEO

- 20 years of enterprise technology experience
- Microsoft and Collabware certified
- Collabware MVP recipient
- Finalist, Information Governance Expert of the Year 2017
- Vancouver Office 365 user group board member
- ARMA Canada guest speaker
- Collabware User Group Board Member
- SharePoint Saturdays guest speaker
- Over 100 SharePoint ECM projects completed





Jeff Dunbar

Senior SharePoint Consultant

- Deep experience with SharePoint and Collabware planning, requirements and implementation
- PowerApps, Power Automate and Microsoft 365 expert
- Microsoft and Collabware certified



Who we are

Compliance-inspired, user experience driven consultancy helping organizations on their digital transformation journey into Microsoft 365

Microsoft Partner

Microsoft

Gold Certified Collabware Partner





Content Services Microsoft Partner

- Recognized by Microsoft for the success we deliver to customers with Microsoft Content Services technology
- We partner with Microsoft and provide feedback on the product functionality and roadmap
- Special support from Microsoft for our project work



Content Services Partner Program Charter Member

Industry Expertise

Gravity Union works with organizations across Canada and the US to transform organizations with SharePoint and Microsoft/Office 365 coupled with Collabware CLM, Collabspace or Microsoft 365 Security and Compliance.



GRAVITY UNION

Quick Facts

50+ Years of combined Collabware experience

10,000+

Users using our SharePoint and Office 365 solutions 40+ Microsoft certifications

25+ Collabware and Collabspace projects

10+ Years of average SharePoint experience across

our team

18 Collabware Certified Consultants 50+

Million documents migrated and managed in our solutions

100% Project success rate



Why do we need AI?

I'm scared of robots



90% of the world's data was created in the past 2 years?!

Various Big Data sources from 2013 and on



MICROSOFT \ TECH \

Microsoft Teams jumps 70 percent to 75 million daily active users

Microsoft Teams is getting closer to Zoom than many expected

By Tom Warren | @tomwarren | Apr 29, 2020, 6:02pm EDT



Listen to this article



How we get value from content

The value of your content stored within the enterprise is realized when:

- We can find it / search for it
- It's described properly
- It's organized properly
- It's secured properly
- It's classified properly



We're not good at managing content

Unfortunately, we're not very good at:

- Placing content in the right location
- **Z** Tagging the content with metadata
- Classifying content for privacy, security and retention (records management)



Improved governance and control

"The business really doesn't care or understand if something is a record or not. They just want to get access to their files, and all of this is much more complicated when working from home. This is our opportunity to automate information management."

<u>AIIM Report: Mastering Your Microsoft 365 and</u>
 <u>SharePoint Investment, January 2021</u>



Improved search and discovery

We all know metadata is important to search and surfacing relevant documents, but people **can't or don't enter it.**

"A searchable record of knowledge can reduce, by as much as 35 percent, the time employees spend searching for company *information."*

Source: McKinsey and International Data Corp
 <u>The social economy: Unlocking value and productivity</u>
 <u>through social technologies</u>



How we can leverage AI

- Consistently organize, tag, classify and understanding content properly
- Further turn our data into knowledge by connecting people to the information that they need.
- Allows people to focus on higher value activities



Alwillhelpwith

- Ensuring content becomes discoverable
- Turning data into knowledge
- Supporting your needs around for privacy, security and compliance
- Supporting added value downstream processes



ROI (savings over 3 years)

~\$1.2M

Estimated savings from content classification and curation

~\$42M

Estimated savings with improved discovery

~\$860K

Estimated savings in legacy tools and professional services

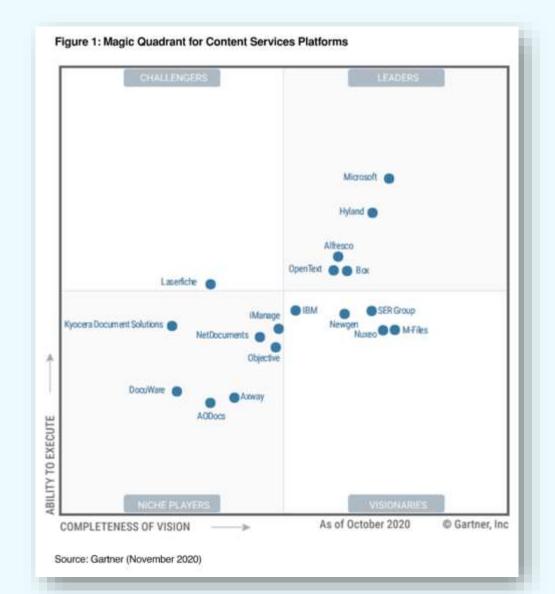


Source: Forrester (July 2020) – The Projected Total Economic Impact of Project Cortex

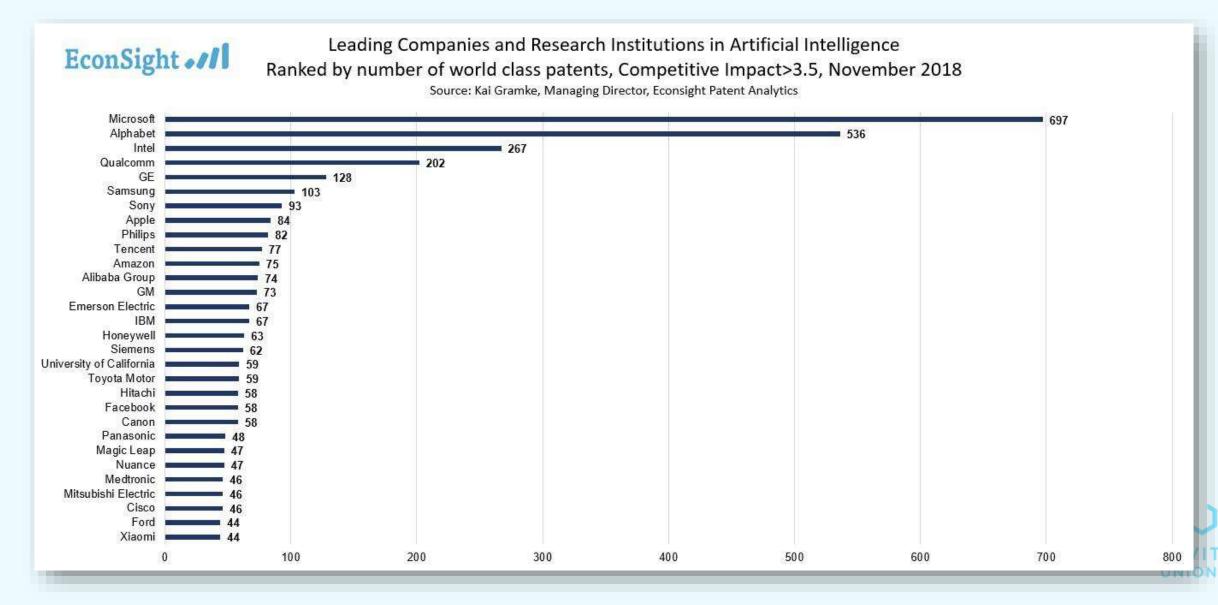
It's been a long time coming

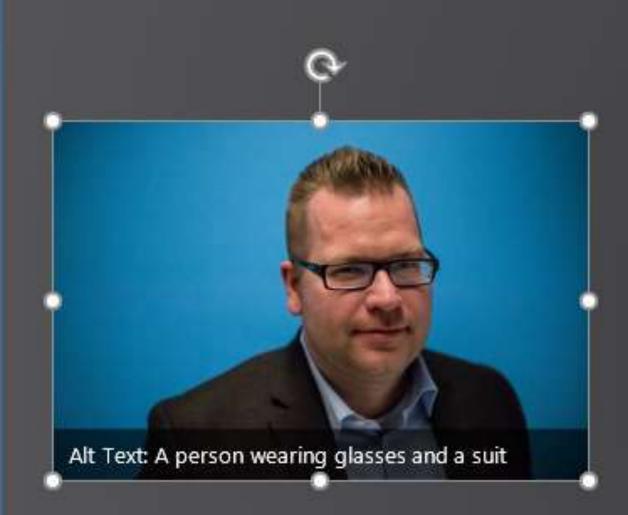


Microsoft continues to lead in Content Services



Microsoft is leading in AI R&D





Michael Schweitze CEO of Gravity U Collabware MVP mschweitzer@gr

Introducing Microsoft Project Cortex

Artificial Intelligence and Machine Teaching



[[

Project Cortex is a Microsoft 365 initiative that applies advanced artificial intelligence (AI) to empower people with knowledge and expertise in the apps you use every day.

Microsoft



What is it?

- A collection of solutions that add AI to content services
- Connects content in Microsoft 365 and external systems
- Enables you to manage your information and streamline processes with
 - Advanced security
 - Compliance
 - Automated workflows



Diving Deeper

The vision for Cortex



Intelligent content services

Content understanding

Create no-code AI models to classify and extract information from content to automatically apply metadata for knowledge discovery and reuse.

Content processing

Automate capture, ingestion and categorization of content and streamline content-centric processes using Power Automate.

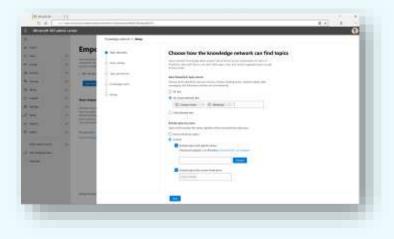
Content compliance

Control and manage content to improve security and governance with integration to Microsoft Information Protection.



Source: Microsoft, 2020





Knowledge Management

- Uses AI to organize your content into a knowledge network of shared topics
- Powers individual productivity and improves workplace intelligence
- Extract topics from emails, conversations, files, and more
- Understand relationships between activities, meetings, projects, roles, and more



Knowledge discovery and curation

Knowledge identification

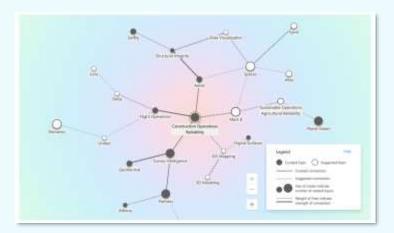
Cortex applies AI to identify knowledge and experts in Microsoft Graph and automatically organizes them into related topics.

Knowledge curation

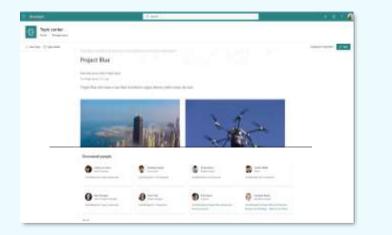
Cortex curates knowledge into topic pages. Experts can refine topics, and Cortex learns to update topics automatically.

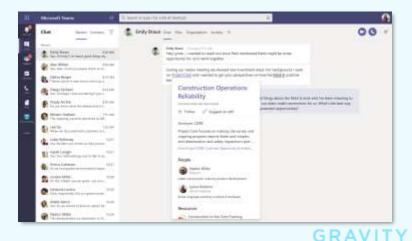
Knowledge discovery

Topic cards find you in the apps you use every day and discover topics across your organization with topic centers or Microsoft Search.



Source: Microsoft, 2020

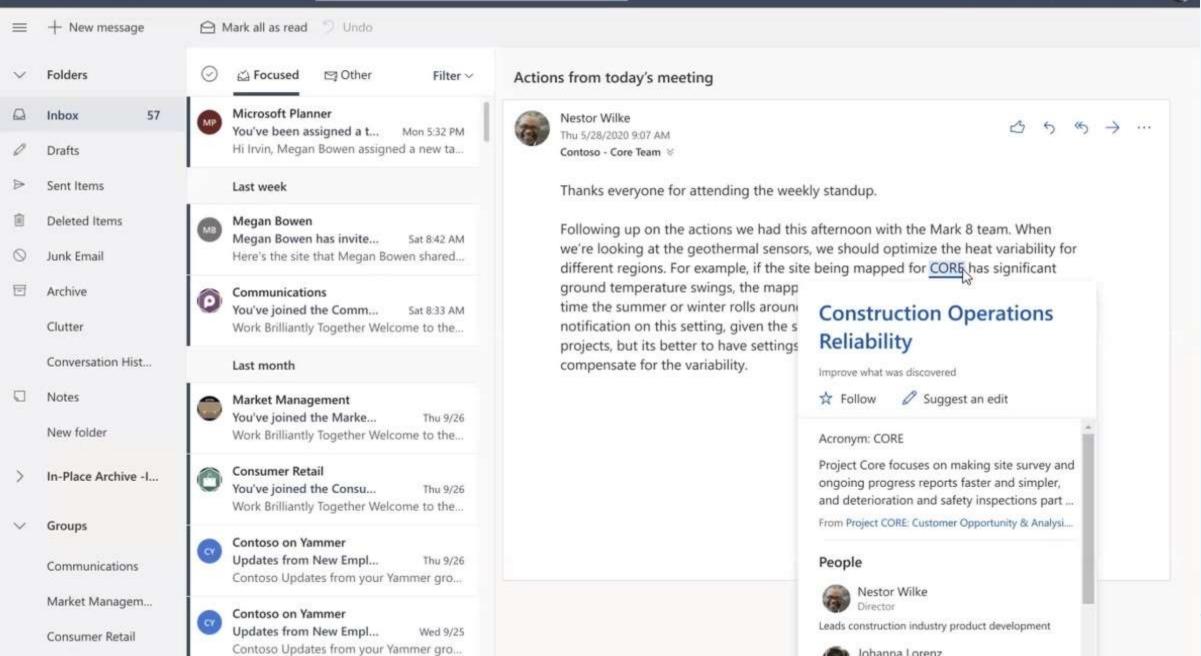




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Contoso Electronics

Outlook D Search



Cortex Architecture

Office 365		ជារូវ 🛛	📫 💽	✓ Microsoft Sea
		Project Cort	ex	
	Where	end users discover	connections	
Topic cards	Topic page	s Kno	wledge center	Content cente
	Where Project Cortex makes connections Microsoft Graph AI		How end user process new content	
	Where Project Cortex gets data			
Connectors	External content	Microsoft 365 Including security and compliance	Built in intelligence Managed metadata & computer vision	Capture engine Forms processin Machine teachin



Better together: People + Al

New AI services and capabilities to make it easier to build content understanding and classification apps directly into the content management flow of SharePoint

Automated object detection

R 188

Manual

Smart, right out of the box

for photos, scanned files, receipts, business cards

for forms, claims, applications, invoices, medical forms

= 2

Forms processing

Customize for

your org's forms

for contracts, business agreements, proposals, manuals, resumes

File classification and

entity extraction Taught by your

subject matter experts



SharePoint Syntex

A Project Cortex Offering Already Available



What is it?

- A subset of Project Cortex
- Builds on the SharePoint platform
- Uses AI and machine teaching to amplify human expertise
- Automates content processing
 - Identify and classify documents
 - Metadata extraction
- Transforms content into knowledge



Why use SharePoint Syntex?



Benefits:

- Improve the quality of your time
- Drive efficiencies and cost savings
- Reduce human error
- Improve compliance and reduce risk through automatic labeling
- Discover content faster, simpler, and more accurately



Data Entry to Knowledge Worker

Replace manual data entry

Let AI Models conduct classification and extract data

- Subject Matter Experts train models rather than enter data
- Empower users to utilize the data rather than enter it
- Employees help curate content along side Al
- Employees build and train the machine to do classification and extraction for them



Content Centers



Content Centers

- Use to create, edit and manage models (machine teaching)
- Can also contain the Document Libraries you store files (although this might not be best practice)
- Provides Analytics on the models



Content Centers

CONTENT CONTENT CONTENT	P Search this site	ta 💿 🤈 😥
+ New \sim LE Send to \sim (E Page details		Published 🖉 tidt
	Get started with document understanding Build document understanding models in the mod library. Apply models to document libraries to extrematically dessify files and extract information	
Analytics		See al
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Create one or many

- Create them for different business areas
- Design based on needs and security



Content Processing & Understanding

Two types of models within Syntex



Model Types

Two types of models based on the file format and use case

FORM PROCESSING

- Created from a document library
- Model created in AI Builder
- Used for semi-structured file formats
- Settable classifier
- Restricted to a single library
- Train on PDF, JPG, PNG format, total 50 MB/500pp

DOCUMENT UNDERSTANDING

- Created in the content center
- Model created in SharePoint Syntex
- Used for unstructured file formats
- Trainable classifier with optional extractors (metadata)
- Can be applied to many libraries
- Train on 5-10 PDF, Office, or email files; must include negative results

Demo



Document Understanding

A contracts example



Label Train Test

abel by selecting text in at least 5 examples. Train after you've labeled.	125-Mike-Weir.pdf	View original
0/1 of required negative example file	\leftarrow Previous file File 1 of 7 Next file $ ightarrow$	
abeled examples	Is this file an example of Contracts? \checkmark Yes $ imes$ No	
+ Add example files — Remove	Gravity Union Solutions Ltd.	
🗅 Name Label	Suite 1240	
O 125-Mike-Weir.pdf	605 Robson Street Vancouver, BC	
Charles Cote - Profile.docx	V6B 5J3 BILL TO INVOICE # 125	
O Dylan Zimmerman Agreement.docx	Mike Weir MOLINARI STREET	
Jas Shukla Agreement, docx	Sarnia, ON	
Jeff Dunbar Agreement.docx	INVOICE DATE 01/05/2020 DUE DATE 31/05/2020	
Mike Schweitzer Agreement.docx	Invoice Total \$ 3,675.00 QTY DESCRIPTION UNIT PRICE AMOUNT	
Sophie Ke Agreement.docx	20 SharePoint Upgrade 175.00 3,500.00	
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Label Train Test

Label b	y selec	cting text in at least 5 examples. Trai	n after you've labeled.	Dylan Zimmerman Agreement.docx 💿 View	origina	
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+ A	id exa	mple files — Remove		SERVICES AGREEMENT		
	\square	Name	Label	THIS AGREEMENT is made as of November 03, 2020. (the "Effective Date")		
0	6	125-Mike-Weir.pdf	Negative	BETWEEN: GRAVITY UNION SOLUTIONS LIMITED, a corporation		
0	۵	Charles Cote - Profile.docx	Negative	incorporated in British Columbia with its office at 1060-1188 West Georgia Street, Vancouver, BC V6E 4A2		
0	0	Dylan Zimmerman Agreement.docx		(the "Corporation" or "Gravity Union")		
0	۵	Jas Shukla Agreement.docx		AND: Dylan Zimmerman		
0	0	Jeff Dunbar Agreement.docx		(the "Contractor")		
0	0	Mike Schweitzer Agreement.docx		WHEREAS: The Corporation has need for a contractor to assist with various projects relating to its consultan	cy	
0	0	Sophie Ke Agreement.docx		 business focused on SharePoint ECM with Collabware CLM solutions (the "Business"); and The Contractor has the experience and qualifications to provide support services needed by the Corporation and is willing to provide such services to the Corporation under the terms of this Agreement. NOW THEREFORE THIS AGREEMENT WITNESSES THAT, for good and valuable consideration (the receipt and sufficiency of which are hereby acknowledged), the Corporation and the Contractor agree as follows: 		
				Superation and the contractor agree as follows:	GR/	



Test Label Train

Label b	y selec	cting text in at least 5 examples. Train aft	ter you've labeled.	Sophie Ke Agreement.docx 💿 Vie	w original
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abel	ed ex	amples		Is this file an example of Contracts? 🗸 Yes 🗙 No	
		imple files — Remove		SERVICES AGREEMENT	
	\square	Name	Label	THIS AGREEMENT is made as of October 15, 2017. (the "Effective Date")	
0	Ģ	125-Mike-Weir.pdf	Negative	GRAVITY UNION SOLUTIONS LIMITED, a corporation	
0	0	Charles Cote - Profile.docx	Negative	incorporated in British Columbia with its office at 1060-1188 West Georgia Street, Vancouver, E V6E 4A2	C
0	0	Dylan Zimmerman Agreement.docx	Positive	(the "Corporation" or "Gravity Union")	
0	0	Jas Shukla Agreement.docx	Positive	AND: Sophie Ke	
0	0	Jeff Dunbar Agreement.docx	Positive	(the "Contractor")	
0	0	Mike Schweitzer Agreement.docx	Positive	WHEREAS: The Corporation has need for a contractor to assist with various projects relating to its consulta	ncy
0	0	Sophie Ke Agreement.docx		business focused on SharePoint ECM with Collabware CLM solutions (the "Business"); and The Contractor has the experience and qualifications to provide support services needed by the	
				Corporation and is willing to provide such services to the Corporation under the terms of this Agreement.	
				NOW THEREFORE THIS AGREEMENT WITNESSES THAT, for good and	
				valuable consideration (the receipt and sufficiency of which are hereby acknowledged), the	
				Corporation and the Contractor agree as follows:	GR

n/a Accuracy ①

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Create an explanation

Explanations help identify the type of document or information you are trying to extract.

Name

Agreement

Туре

1	
Phrase list	\sim

Phrase list

List words, phrases, numbers, or other characters that can be used to identify the information you are trying to extract. Add each phrase on a separate line. Learn more about phrase lists.

+ Add a list of phrases from a template

Services Agreement Agreement

What to match within each phrase



Only exact capitalization

For example, "For" would match "For" and not "for"



Create an explanation

Explanations help identify the type of document or information you are trying to extract.

Name

Date

Туре

Pattern list 🗸

Pattern list

List patterns of numbers, letters, or other characters that can be used to identify the information you are trying to extract. Add each pattern on a separate line. Learn more about pattern lists.

+ Add a list of patterns from a template

1-Aaa	*
11-Aaa	
1-Aaa-11	
11-Aaa-11	
Aaa-1	*
Aaa-11	

What to match within each pattern

Only exact capitalization

~

For example, "For" would match "For" and not "for"

Any digit from 0-9

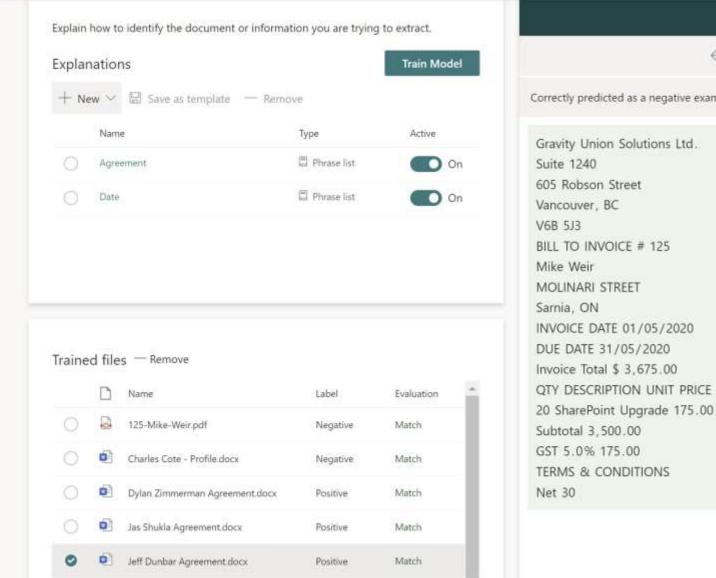
For example, "000" would match any three digits

Any letter from a-z

For example, "aaa" would match any three letters



Label Train Test



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	← Previous file	File 5 of 7	Next file $ ightarrow$	🖉 Open in Label
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New entity extractor

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 \wedge

You can use an existing column to populate with extracted data, or create a new one.

New Extractor name *

Contractor

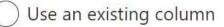
Advanced settings

Associated Column

Your model will be deloyed using a column within a content type. Either create a new column, or use an existing one.



Create a new column



Column data type

Single line of text



Models > Contracts > Contractor Extractor

Label Train Test

Label	ed ex	amples	
+ A	dd exa	mple files — Remove	
	\square	Name	Label
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0	6	132-Steve-Nash.pdf	
0	0	Charles Cote - Profile.docx	
0	¢)	Dylan Zimmerman Agreement.docx	Dylan Zimmerma
0	Ð	Jas Shukla Agreement.docx	Jas Shukla
0		Jeff Dunbar Agreement.docx	Jeff Dunbar
0	0	Mike Schweitzer Agreement.docx	
0	0	Sophie Ke Agreement.docx	

	Mike Schw	veitzer Agre	ement.docx	View original
	\leftarrow Previous file	File 7 of 8	Next file $ ightarrow$	C Save
		No label		Accessibility Mode Off
SERVICES AGREEMENT				
THIS AGREEMENT is made	as of January 01,	2015. (the "	Effective Date")
BETWEEN:				
GRAVITY UNION SOLUTION	S LIMITED, a corp	poration		
incorporated in British Colu	mbia with its offic	e at 1060-1	188 West Geor	gia Street, Vancouver, BC
V6E 4A2				
(the "Corporation" or "Grav	vity Union")			
AND:				
Michael Schweitzer				
(the "Contractor")				
WHEREAS:				
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Agreement.				

n/a Accuracy ①

GRAVITY UNION

Models > Contracts > Contractor Extractor

Label Train Test



Identify patterns that always occur with the labeled entity and the characters around it. Add an explanation for each. Explanations Train Model + New 🛩 🖾 Save as template — Remove Name Type Active 🖾 Phrase list Name On On Trained files - Remove

		Name	Prediction	Evaluation	*
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incorporated in British Columbia with V6E 4A2		rgia Street, Vancouver, BC
(the "Corporation" or "Gravity Unior	1″)	
AND:	11 C 125	
Jas Shukla		
(the "Contractor")		
WHEREAS:		
The Corporation has need for a cont	ractor to assist with various project	s relating to its consultancy
business focused on SharePoint ECM	with Collabware CLM solutions (th	e "Business"); and
The Contractor has the experience an		2017년 1917년 191 1917년 1917년 1917
Corporation and is willing to provide	such services to the Corporation u	inder the terms of this
Agreement.		
NOW THEREFORE THIS AGREEMENT		
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Models > Contracts > Effective Date Extractor

Label Train Test



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Identify patterns that always occur with the labeled entity and the characters around it. Add an explanation for each.

Train Model

Explanations

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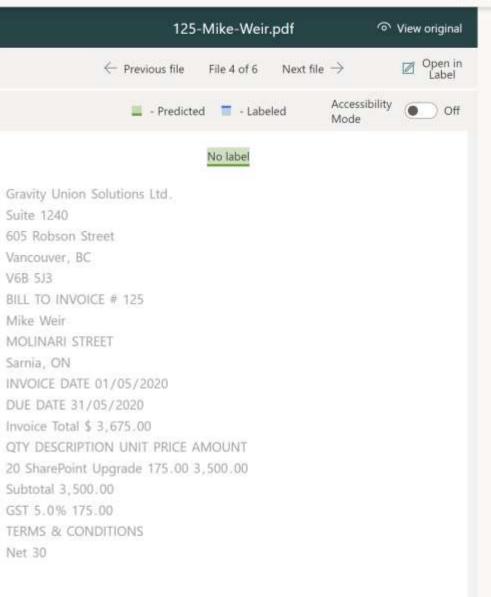
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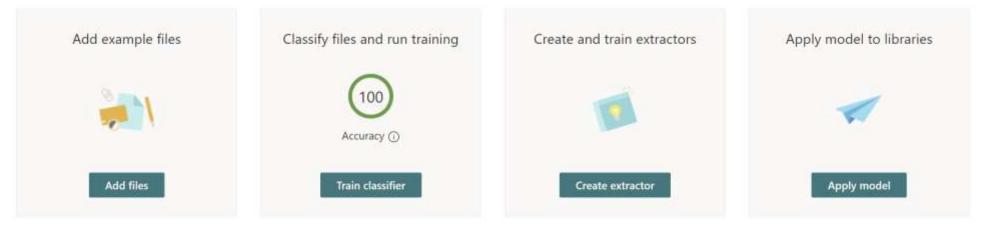
Trained files - Remove

	D	Name	Prediction	Evaluation
0		125-Mike-Weir.pdf	No label	Match
0	6	132-Steve-Nash.pdf	No label	Match
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0	۵	Jeff Dunbar Agreement.docx	July 5th, 2018	Match





Key actions



Example files for training

+ Add from library — Remove ← Open library

	File name	Modified	Modified By
0	Dylan Zimmerman Agreement.docx	10m ago	Jeff Dunbar
0	Jas Shukla Agreement.docx	10m ago	Jeff Dunbar
D	Jeff Dunbar Agreement.docx	9m ago	Jeff Dunbar
0	Sophie Ke Agreement.docx	9m ago	Jeff Dunbar
۵	Mike Schweitzer Agreement.docx	9m ago	Jeff Dunbar
0	Charles Cote - Profile.docx	9m ago	Jeff Dunbar
6	125-Mike-Weir.pdf	9m ago	Jeff Dunbar

Entity extractors

Select or add an entity extractor. Train the model by labelling entities in the example files you've added.

+ New entity extractor - Remove

Name	Last trained on	Explanations	Accuracy %
Contractor	1/8/2021, 11:10:12 AM	12	• 100

Libraries with this model

This classifier and its extractors have been applied to the following libraries.

+ Add library C Sync all - Remove

https://m365x629418.sharepoint.com/sites/5yntexTrial/Shared%20Documents



ST SharePoint S Public group	Syntex				∧ ☆ Q
Home	+ New \checkmark $\bar{\uparrow}$ Upload \checkmark \boxplus Edit in grid view	🖓 🖓 Sync 🗟 Add shortcu	t to OneDrive 🛛 🛯 Expc	rt to Excel 🛛 🐡 Power Ar	pps \vee 🛛 🧬 Automate
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Notebook	Charles Cote - Profile.docx	Document			1/8/2021 11:15 AM
Pages	Denny Chow - Profile.docx	Document			
Site contents	Dylan Zimmerman Agreement.docx	Document			
Recycle bin	Jas Shukla Agreement.docx	Contracts	Jas Shukla	99.6481%	1/8/2021 11:15 AM
Edit	Jeff Dunbar Agreement.docx	Document			
	Mike Schweitzer Agreement.docx	Contracts	Michael Schweitzer	99.6481%	1/8/2021 11:15 AM
	Sophie Ke Agreement.docx	Document			

Documents ①

\square	Name 💛	Content Type \vee	Contractor \vee	Effective Date \vee	Confidence Score \vee	Classification Date $^{\smallsetminus}$	Modified \vee
	Charles Cote - Profile.docx	Document				1/8/2021 11:44 AM	1/8/2021 11:14 AM
	^{SI} Denny Chow - Profile.docx	Document				1/8/2021 11:44 AM	1/8/2021 11:14 AM
	²¹ Dylan Zimmerman Agreement.docx	Contracts	Dylan Zimmerman	11/3/2020 12:00 AM	99.6481%	1/8/2021 11:39 AM	1/8/2021 11:14 AM
	Jas Shukla Agreement.docx	Contracts	Jas Shukla	10/15/2017 12:00 AM	99.6481%	1/8/2021 11:51 AM	1/8/2021 11:14 AM
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	St Mike Schweitzer Agreement.docx	Contracts	Michael Schweitzer	1/1/2015 12:00 AM	99.6481%	1/8/2021 12:02 PM	1/8/2021 11:14 AM
	Sophie Ke Agreement - Copy.docx	Contracts	Sophie Ke	10/15/2017 12:00 AM	99.7032%	1/8/2021 11:51 AM	1/8/2021 11:31 AM
	Sophie Ke Agreement.docx	Contracts	Sophie Ke	10/15/2017 12:00 AM	99.6481%	1/8/2021 11:34 AM	1/8/2021 11:14 AM

Form Processing

An Invoice example



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Use AI to extract your forms' key details-including a flow to automatically save them to columns for newly uploaded files. Learn more

Name *

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-		
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	documents	Fields Tables (preview)
	Tag documents	
		You'll tag these fields in the documents.
	Model summary	Enter field name +
		Client Name × Client Address × Invoice Number × Invoice Date × Due Date ×
		Amount × Conditions ×



Choose information to extract 7 fields

Add collections of documents 1 collection

Tag documents

0

Model summary

Add collections of documents

Add sample documents for your model to study. Put similar documents into the same collection.

Create a collection for each layout ①



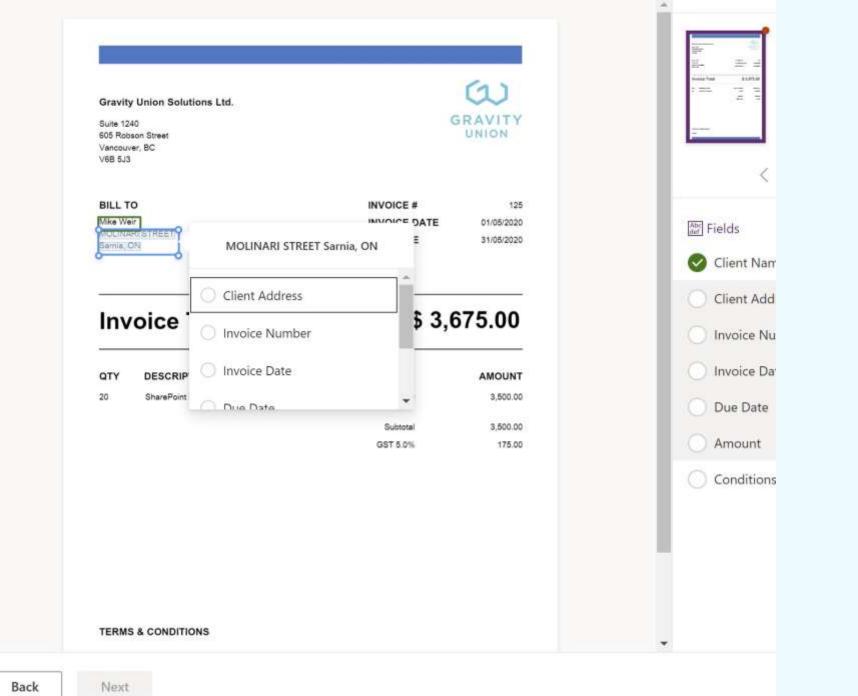
Add documents ①

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Gravity Union

5 documents

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Gravity Union Solutions Ltd.		~~	Gravity Union	
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Choose information to extract 7 fields	Model summary	
 Add collections of documents collection Tag documents documents tagged Model summary 	Review your model's details below. If ever Model type Form Processing Owner # Admin Jeff Dunbar	ything looks good, select Train. <u>Learn more about training</u>
	* Admin Jeff Dunbar Collections 1 Data source My device	Number of images 5 images
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Back Train



Your model is training

This may take a while. You can close this window and come back later.





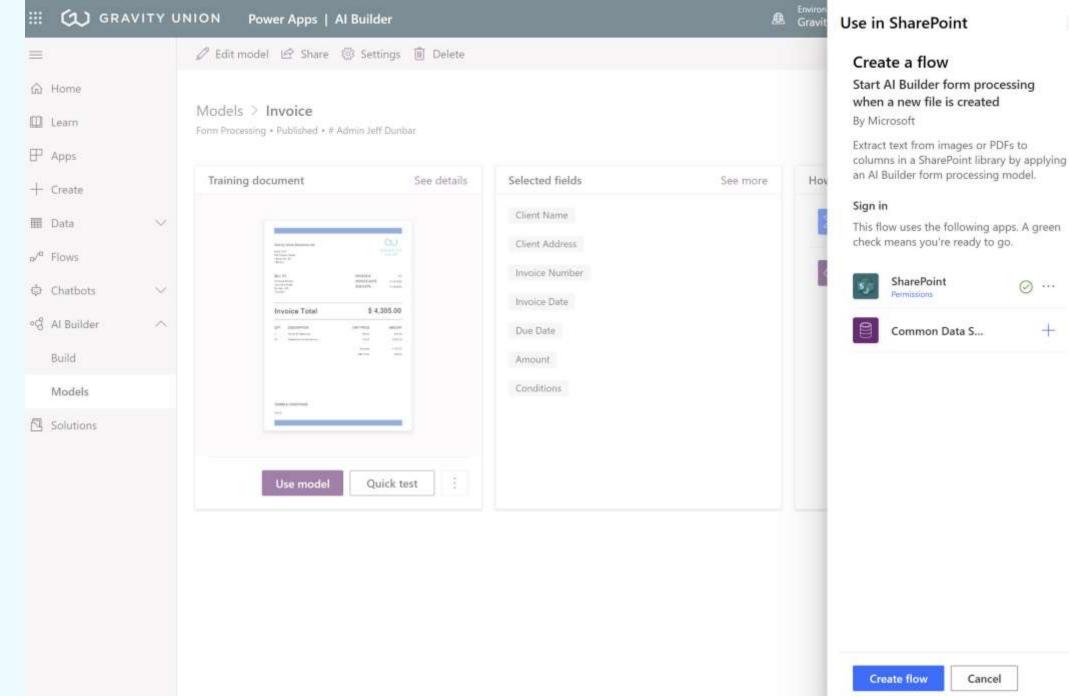
🖉 Edit model 🖄 Share 🖏 Settings 📋 Delete

(i) Your model isn't published yet. Publish to use it in apps and flows. Learn more

Models > Invoice

Form Processing • Not published • # Admin Jeff Dunbar

Training document	See details	Selected fields	See more	How your model is used
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Your flow was successfully created.

Your Form processing model is processing new documents added to your SharePoint document library. Click Go to SharePoint to be redirected to your document library.



21	SharePoint Syntex										ot following 2 members
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Site contents	6	^{3/} 124-Christine-Sinclair.pdf	Document								
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a	³¹ 125-Mike-Weir.pdf	Invoice	Mike Weir	MOLINARI STREET Sarnia, ON	125	01/05/2020	31/05/2020	3,675.00	Net 30	1/8/2021 1
6	^{یا} 131-Hayley-Wickenheiser.pdf	Invoice	Hayley Wickenheiser	Shaunavon, Saskatchewan	131	01/06/2020	31/07/2020	551.25	Net 30	1/8/2021 1
8	²¹ 132-Steve-Nash.pdf	Invoice	Steve Nash		132	01/06/2020	31/07/2020	4,410.00	Net 30	1/8/2021 1
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Flows > Invoice - Process form information from AI Builder to SharePoint

Details			Edit	Connections	Ed
Flow Invoice - Process form information from AI Builder to SharePoint Description Extract text from images or PDFs to columns in a SharePoint library by applying an AI Builder form processing model. Owner Admin Jeff Dunbar		Status On Created Jan 8, 01:34 PM Modified Jan 8, 01:34 PM Type Automated Plan Per-user plan		Common Data Service (current e SharePoint Permissions	envir adminjeff@gravityuniondev.cc 🧭 adminjeff@gravityuniondev.cc 🧭 Ed
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28-day run history ① Start	Duration	Status	🔿 All runs		
	Duration 00:00:27	Status	🖒 All runs		
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8	²¹ 119-Georges-St-Pierre.pdf	Invoice					1/8/2021 1:36 PM	1/8/2021 1:36 PM	Admin Jeff Dunbar
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(m)	²⁴ Jeff Dunbar Agreement.docx	Contracts	Jeff Dunbar		50	99.6481%	1/8/2021 12:37 PM	1/8/2021 11:14 AM	Jeff Dunbar
	^{ol} Mike Schweitzer Agreement.docx	Contracts	Michael Schweitzer	1/1/2015 12:00 AM	300	99.6481%	1/8/2021 12:02 PM	1/8/2021 11:14 AM	Jeff Dunbar
¢	^{3/} Sophie Ke Agreement - Copy.docx	Contracts	Sophie Ke	10/15/2017 12:00 AM	75	99.7032%	1/8/2021 11:51 AM	1/8/2021 11:31 AM	Jeff Dunbar
\$	Sophie Ke Agreement.docx	Contracts	Sophie Ke	10/15/2017 12:00 AM		99.6481%	1/8/2021 11:34 AM	1/8/2021 11:14 AM	Jeff Dunbar

Next Steps



Questions to help prepare

- What business processes can be improved?
- Who will build and maintain the models?
- Where will models be built and applied?



Business scenarios

- Contracts, proposals processing
- Invoice processing
- Hiring and resumes
- Improve search results





Aligning Roles



Content Services Admin

Understands the knowledge system, assigns access and has rights over all content services settings. Manages service requests, and monitors service health.



Knowledge Manager

Responsible for the quality of information shared. Selects resources to be mined, the structure and visibility of knowledge.



Subject Matter Expert

Works in the area and has expertise on a topic. Organizes and curates knowledge in the area.

A process to get started with Syntex

Understand technology	Platform preparation	Business use cases and budget	Syntex pilot	Iterative deployment	
 Understand the vision of Cortex and capabilities of Syntex Assign a technology lead Setup a free trial of Syntex Try out sample or demo content 	 Understand your SPO usage Assess information architecture and content types Content migration to SPO (if needed) Modernize SPO sites (if needed) 	 Review existing content and processes Questionnaire / survey to stakeholders Collaborative use case workshop(s) to identify ROI Secure budget, licensing, resourcing 	 Set goals and timeline for the pilot Assign a pilot group Perform onboarding and pilot training 	 Use learnings from the pilot and build deployment plan Do ongoing onboarding, training, and governance with business units 	GRAV

SharePoint Syntex resources

- Blog announcement: <u>aka.ms/SharePointSyntex/Announce</u>
- SharePoint Syntex product page: aka.ms/SharePointSyntex
- Video: aka.ms/SharePointSyntex/Video
- Demo: aka.ms/SharePointSyntex/Demo
- Documentation: aka.ms/SharePointSyntex/documentation
- Skilling sessions: https://adoption.microsoft.com/virtual-hub/search?_sft_vh_product=sharepoint-syntex







Next webinar

GRAVITY UNION

Understanding the Microsoft 365 Audit Trail

Webinar on February 25, 2021

https://go.gravityunion.com/m365audit



Thankyou for joining!

mschweitzer@gravityunion.com

www.gravityunion.com



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